

Rental Housing Basics Presentation Resources

Step 1: Get legal help

Legal Advice:

- North Peel & Dufferin Community Legal Services: 905-455-0160
- Mississauga Community Legal Services: 905-896-2050
- Human Rights Legal Support Centre: 1-866-625-5179
- Pro Bono Ontario: 1-855-255-7256
- <u>Law Society Referral Service</u> (Crisis line for those unable to use the online service: 1-855-947-5255)

Legal Information / Tenant Support:

- Canadian Centre for Housing Rights: 1-800-263-1139
- Federation of Metro Tenants' Association: 416-921-9494
- Advocacy Centre for Tenants Ontario
- Steps to Justice
- Community Legal Education Ontario

Step 2: Consider, with a legal advisor, how you might assert your rights

Enforcement:

- Rental Housing Enforcement Unit: 1-888-772-9277
- Bylaw enforcement, Property Standards, Public Health: 311

Tribunals (court-like decision-making bodies):

- Landlord and Tenant Board (Residential Tenancies Act): 1-888-332-3234
- Human Rights Tribunal of Ontario (Human Rights Code): 1-866-598-0322



