

Want to get more information about housing and tenant rights?

Neighbourhood Legal Services

Web: www.nlsm.com
Email: info@nlsm.com
Phone: 519-438-2890
Address: 383 Richmond Street,
Unit 910, London, ON.

Pro Bono Ontario

Web: www.probonontario.org/housing
Phone: 1-855-2557256

*Center for Equality Rights
in Accommodation (CERA)*

Web: www.equalityrights.org
Email: cera@equalityrights.org
Phone: 416-944-0087

**Reach out to your neighbours,
discuss rent, and issues that exist
in your community. We are stronger
when we look after and advocate
for each other!**

Consider creating a safe meeting
place for residents in your building,
complex, or neighbourhood to
discuss issues within your
community on or offline.

**Some online options are
Using the WhatsApp or Nextdoor,
Creating a private facebook, discord
or zoom group**



ACORN Stands for **A**ssociation of
Community **O**rganizations for
Reform **N**ow

We are starting our London chapter
to advocate for a stronger
community and a
higher quality of life for everyone
in your community



*Want to get involved? Or find
peer support?*

Visit us at
www.acorncanada.org
Or write us at
london@acorncanada.org

You can also find us on facebook
and instagram @londonacorn

Know Your Rights

Empower Your Neighbourhood

Have You Ever...

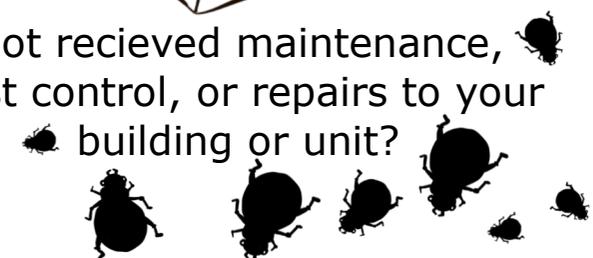
*Had your rent Increase
by too much? Or been
served an eviction notice?*



*Been charged to run an
airconditioner in the summer?*



Not recieved maintenance,
pest control, or repairs to your
building or unit?



We can help each other!



Got An Eviction Notice?

In Ontario, your landlord can evict you by giving a notice of termination under certain conditions. Doug Ford has passed Bill 184 which speeds up the process of evictions.



Read More:

Steps to Justice:

stepstojustice.ca/legal-topics/house-law

Eviction Guide:

www.equalityrights.org/resources/

[#about-your-housing-rights](#)

Even if you are not able to cancel the eviction notice, you **DO NOT** need to move out.

The Sheriff is the only official who can enforce the order. You have 72 hours or 3 days to take your belongings.

You may be able to appeal the eviction at a higher court

Read More:

stepstojustice.ca/steps/housing-law/4-ask-board-review-order

***We are fighting for
NO COVID EVICTIONS***

Got a notice for Rent Increase?

Usually, a landlord can only increase the rent by the rent increase guideline. For 2020, the rent increase guideline in Ontario is 2.2% for increases between January 1st 2020, and December 31st 2020

In most cases, the rent for a unit can be increased 12 months after the last rent increase.

A tenant must be given written notice of a rent increase at least 90 days before it takes effect.

The law in Ontario also allows landlords to apply for "Above Guideline Rent Increases" or AGIs. So be aware of this, and know to ask for evidence of these applications.

Read More about AGIs

https://www.torontotenants.org/above_guideline_rent_increases

Contact the federation of Metro Tenants
416-921-9494

Not Getting Repairs done?

Keep a copy of any maintenance requests made to your landlord. If your landlord does not respond or address the issue within two weeks, reach out to the by-law office.

Phone: 519-661-4660

Email: enforcement@london.ca

In the event that these repairs are an issue of safety or vital service you do not need to wait the two weeks.

People You Can Reach out to:

For Bedbugs, contact the Health Unit

Phone: 519-663-5317 EXT. 2300

Web: www.healthunit.com/bedbugs

For reporting electrical safety issues,

Contact the ESA: 1-877-ESA-SAFE

(372-7233)

Landlord charging extra for air conditioning?

The Law states your Landlord must make sure your place is "fit for habitation". It also says your landlord can't interfere with the "reasonable enjoyment" of your home. So if the heat is making your home unbearable, your landlord could be responsible for solving the problem, or at the very least should not be stopping you from solving it yourself.

[read more](#)

steps to justice: <https://bit.ly/2P4z6qR>

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www.ontario.ca/page/renting-ontario-your-rights