

**Want to get more information about housing and tenant rights?**

*Neighbourhood Legal Services*

Web: [www.nlsm.com](http://www.nlsm.com)  
Email: [info@nlsm.com](mailto:info@nlsm.com)  
Phone: 519-438-2890  
Address: 383 Richmond Street,  
Unit 910, London, ON.

*Pro Bono Ontario*

Web: [www.probonontario.org/housing](http://www.probonontario.org/housing)  
Phone: 1-855-2557256

*Center for Equality Rights  
in Accommodation (CERA)*

Web: [www.equalityrights.org](http://www.equalityrights.org)  
Email: [cera@equalityrights.org](mailto:cera@equalityrights.org)  
Phone: 416-944-0087

**Reach out to your neighbours,  
discuss rent, and issues that exist  
in your community. We are stronger  
when we look after and advocate  
for each other!**

Consider creating a safe meeting  
place for residents in your building,  
complex, or neighbourhood to  
discuss issues within your  
community on or offline.

**Some online options are  
Using the WhatsApp or Nextdoor,  
Creating a private facebook, discord  
or zoom group**



**ACORN** Stands for **A**ssociation of  
**C**ommunity **O**rganizations for  
**R**eform **N**ow

We are starting our London chapter  
to advocate for a stronger  
community and a  
higher quality of life for everyone  
in your community



*Want to get involved? Or find  
peer support?*

Visit us at  
[www.acorncanada.org](http://www.acorncanada.org)  
Or write us at  
[london@acorncanada.org](mailto:london@acorncanada.org)

You can also find us on facebook  
and instagram @londonacorn

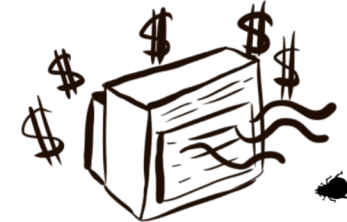
**Know Your Rights**  
**Empower Your Neighbourhood**

**Have You Ever...**

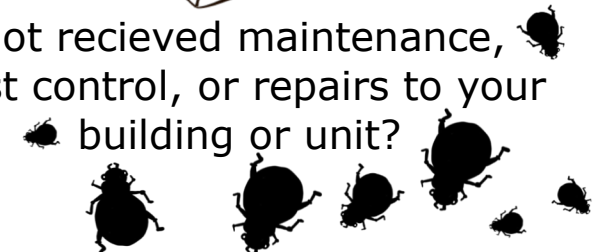
*Had your rent Increase  
by too much? Or been  
served an eviction notice?*



*Been charged to run an  
airconditioner in the summer?*



*Not recieved maintenance,  
pest control, or repairs to your  
building or unit?*



***We can help each other!***



## Got An Eviction Notice?

In Ontario, your landlord can evict you by giving a notice of termination under certain conditions. Doug Ford has passed Bill 184 which speeds up the process of evictions.



**Read More:**

**Steps to Justice:**

**[stepstojustice.ca/legal-topics/house-law](http://stepstojustice.ca/legal-topics/house-law)**

**Eviction Guide:**

**[www.equalityrights.org/resources/](http://www.equalityrights.org/resources/)**

**[#about-your-housing-rights](#)**

Even if you are not able to cancel the eviction notice, you **DO NOT** need to move out.

The Sheriff is the only official who can enforce the order. You have 72 hours or 3 days to take your belongings.

You may be able to appeal the eviction at a higher court

**Read More:**

**[stepstojustice.ca/steps/housing-law/4-ask-board-review-order](http://stepstojustice.ca/steps/housing-law/4-ask-board-review-order)**

***We are fighting for  
NO COVID EVICTIONS***

## Got a notice for Rent Increase?

Usually, a landlord can only increase the rent by the rent increase guideline. For 2020, the rent increase guideline in Ontario is 2.2% for increases between January 1st 2020, and December 31st 2020

In most cases, the rent for a unit can be increased 12 months after the last rent increase.

A tenant must be given written notice of a rent increase at least 90 days before it takes effect.

The law in Ontario also allows landlords to apply for "Above Guideline Rent Increases" or AGIs. So be aware of this, and know to ask for evidence of these applications.

### Read More about AGIs

**[https://www.torontotenants.org/above\\_guideline\\_rent\\_increases](https://www.torontotenants.org/above_guideline_rent_increases)**

Contact the federation of Metro Tenants  
416-921-9494

## Not Getting Repairs done?

Keep a copy of any maintenance requests made to your landlord. If your landlord does not respond or address the issue within two weeks, reach out to the by-law office.

**Phone: 519-661-4660**

**Email: [enforcement@london.ca](mailto:enforcement@london.ca)**

*In the event that these repairs are an issue of safety or vital service you do not need to wait the two weeks.*

People You Can Reach out to:

**For Bedbugs, contact the Health Unit**

Phone: 519-663-5317 EXT. 2300

Web: [www.healthunit.com/bedbugs](http://www.healthunit.com/bedbugs)

**For reporting electrical safety issues,**

**Contact the ESA: 1-877-ESA-SAFE**

(372-7233)

## Landlord charging extra for air conditioning?

The Law states your Landlord must make sure your place is "fit for habitation". It also says your landlord can't interfere with the "reasonable enjoyment" of your home. So if the heat is making your home unbearable, your landlord could be responsible for solving the problem, or at the very least should not be stopping you from solving it yourself.

**[read more](#)**

**steps to justice: <https://bit.ly/2P4z6qR>**

Re

**[www.ontario.ca/page/renting-ontario-your-rights](http://www.ontario.ca/page/renting-ontario-your-rights)**